This firmware update needs to be done using a Windows 10 Computer.

Follow the instructions very carefully step by step otherwise you can brick your device.

All the data will be losed and the Tablet will come back to the Factory defaults.

You can download all the files from here: https://www.tripltek.com/download51

1.- Install the USB drivers for Windows 10:

Once downloaded unzip it on your computer and run driverinstall.exe When the driver install finish restart your computer

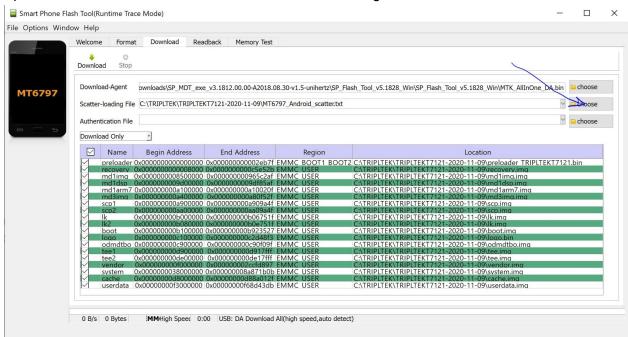
2.- Install SP Flash Tool utility:

Once downloaded unzip it on your computer and run flash tool.exe

3.- Download the Firmware from:

Once downloaded unzip the file on your computer.

Open Flashtool and select "choose" on the Scatter-loading file



Press <u>Choose</u> on the picture above go to the folder where you unzip the firmware file and select the file on the picture above from the folder on your computer.

Smart Phone Flash Tool(Runtime Trace Mode) П File Options Window Help Welcome Format Download Readback Memory Test Download Stop Download-Agent bwnloads\SP_MDT_exe_v3.1812.00.00-A2018.08.30-v1.5-unihertz\SP_Flash_Tool_v5.1828_Win\SP_Flash_Tool_v5.1828_Win\MTK_AllInOne_DA.bin = choose Scatter-loading File C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\MT6797_Android_scatter.txt □ choose Authentication File Download Only ✓ Name Begin Address End Address Location BOOT1 BOOT2 C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\preloader TRIPLTEKT7121.bir C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\recovery.ima C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\md1ima.ima md1img 0x000000008500000 0x00000000965c2af EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\md1dsp.imq C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\md1arm7.imq md1arm7 0x000000000a100000 0x00000000a10020f EMMC USER 0x00000000b0000000 0x00000000b06751f EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\lk.ima 0x000000000b100000 0x00000000b923527 EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\boot.img C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\odmdtbo.img odmdtbo 0x00000000c900000 0x000000000c90f09f EMMC USER 0x000000000de00000 0x00000000de17fff EMMC USER or 0x00000000f000000 0x000000002ccfd897 EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\tee.ima 0x0000000038000000 0x000000008a871b0b EMMC USER 0x00000000d8000000 0x0000000d88a012f EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\system.ir userdata 0x0000000f3000000 0x00000000f68d43db EMMC USER C:\TRIPLTEK\TRIPLTEKT7121-2020-11-09\userdata.img 0 B/s 0 Bytes MM(High Speed 0:00 USB: DA Download All(high speed,auto detect)

Once it is opened and you see the screen like the picture above, Press Download

Turn OFF the Tablet and connect the Tablet with the USB cable provided in the box to your computer.

Wait until you see an OK on the Screen. It will take between 2 and 3 minutes.

Now you can disconnect the tablet.

Turn ON the Tablet and wait until the system is initiated and then select Launcher3 and press always.

Connect the Tablet to WiFI with internet and select the Play Store Icon, if you receive a message that your device is not Google Certificate please follow the next steps:

How to register your device to be Google Play Protected Certificated:

- 1. Be sure your device is connected to WIFI with access to the internet.
- 2. On the device, go to the "Device ID APP" and copy the number under Google Service Framework (GSF).
- Using Google Chrome on your computer, go to https://www.google.com/android/uncertified
- 4. Paste the number and press Register.
- 5. Reset your device and your device will be Google Play Protected.
- 6. Now you can go to the Google Play Store and sign in. If you received the same message just press a few more times on the Google Play icon until you show the message from Google to start login in into your Google account.