This firmware update needs to be done using a Windows 10 Computer.
Follow the instructions very carefully step by step otherwise you can brick your device.
All the data will be losed and the Tablet will come back to the Factory defaults.
You can download all the files from here: https://www.tripltek.com/download51

1.- Install the USB drivers for Windows 10 :
Once downloaded unzip it on your computer and run driverinstall.exe
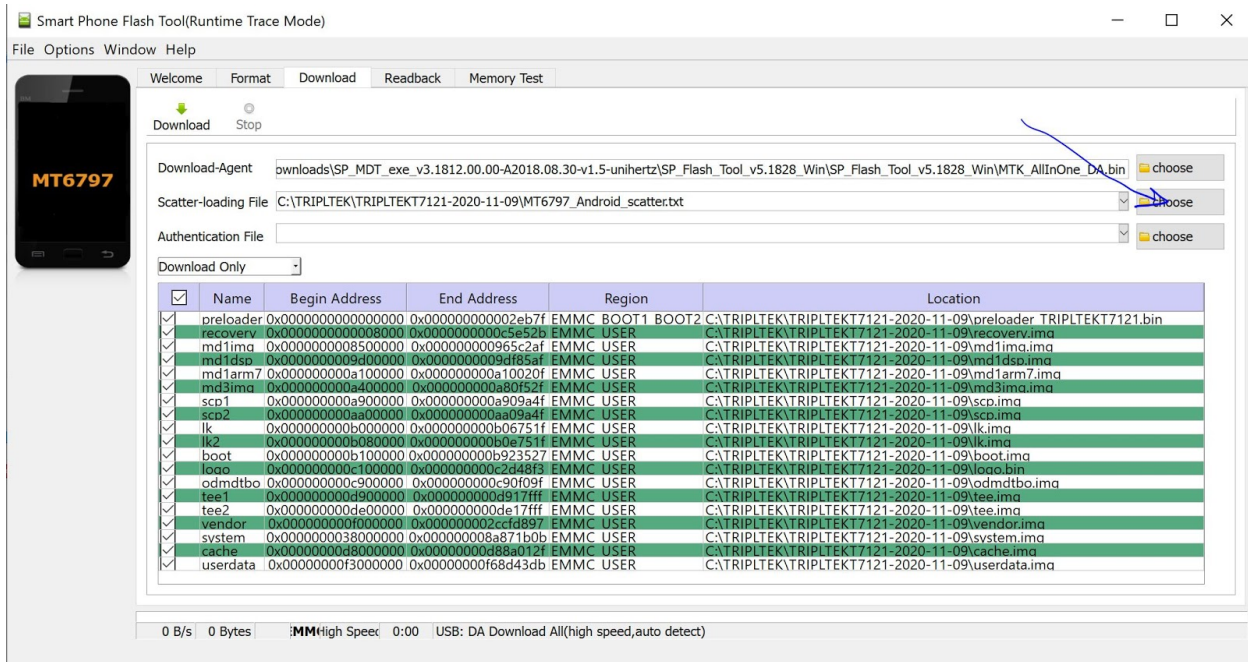When the driver install finish restart your computer

2.- Install SP Flash Tool utility:
Once downloaded unzip it on your computer and run flash_ tool.exe
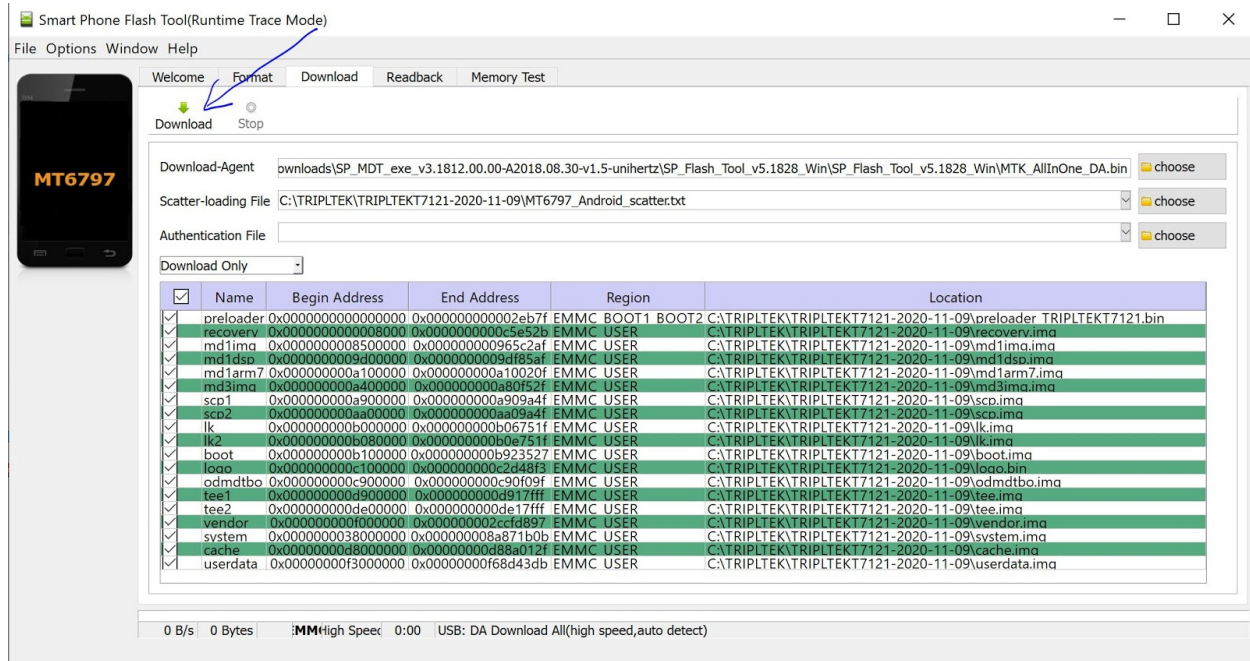
3.- Download the Firmware from:
Once downloaded unzip the file on your computer.

Open Flashtool and select "choose" on the Scatter-loading file

Press <u>Choose</u> on the picture above go to the folder where you unzip the firmware file and select the file on the picture above from the folder on your computer.

Once it is opened and you see the screen like the picture above, Press Download

Turn OFF the Tablet and connect the Tablet with the USB cable provided in the box to your computer.

Wait until you see an OK on the Screen. It will take between 2 and 3 minutes.

Now you can disconnect the tablet.

Turn ON the Tablet and wait until the system is initiated and then select Launcher3 and press always.
Connect the Tablet to WiFI with internet and select the Play Store Icon, if you receive a message that your device is not Google Certificate please follow the next steps:

How to register your device to be Google Play Protected Certificated:

1. Be sure your device is connected to WIFI with access to the internet.
2. On the device, go to the "Device ID APP" and copy the number under Google Service Framework (GSF).
3. Using Google Chrome on your computer, go to https://www.google.com/android/uncertified
4. Paste the number and press Register.
5. Reset your device and your device will be Google Play Protected.
6. Now you can go to the Google Play Store and sign in. If you received the same message just press a few more times on the Google Play icon until you show the message from Google to start login in into your Google account.