TRIPLTEK PRO 8GB UPGRADE INSTRUCTIONS

This firmware update needs to be done using a Windows 10 Computer.
Follow the instructions very carefully step by step otherwise you can brick your device.
After doing this update, your TRIPLTEK tablet will be reset to factory defaults, so any changes made to your tablet that you have made previously will be undone.
You will not lose any data you have stored on a removable microSD card you have inserted in the tablet.
Leave your TRIPLTEK tablet powered off and disconnected until you are told to connect it to your computer. DO NOT TURN IT ON when connected to your computer…leave it off.

Create a folder in your downloads directory and name it TRIPLTEK. Follow the steps below to download and run the following programs in order. Please watch our update video here: https://www.tripltek.com/downloadpro9

Download and save each file to your TRIPLTEK folder

1.- Install the USB drivers for Windows 10 : https://www.tripltek.com/downloadpro9

Download and save this file to your new TRIPLTEK folder you created. Unzip DriverInstall.rar in your TRIPLTEK folder and then run driverinstall.exe
You may need a program to uncompress this file. Install this free 7-zip utility here: https://www.7-zip.org/
Follow the prompt to install this file, and when prompted to "Please remove USB first", click yes. When the driver install finishes, close the program and please restart your computer.

2.- Install SP Flash Tool utility: https://www.tripltek.com/downloadpro9

 Download and save this file to your new TRIPLTEK folder you created.
SP_Flash_Tool_v5.1924_Win.zip Unzip this file here.

3.- Download the Firmware file from: https://www.tripltek.com/downloadpro9
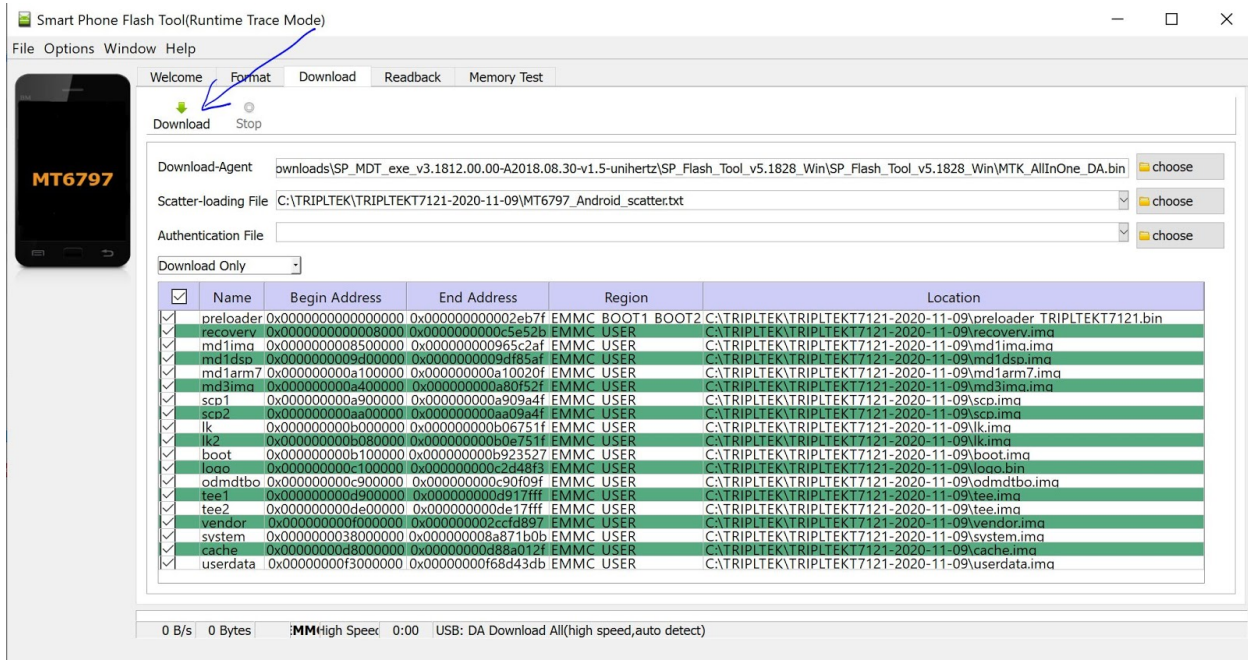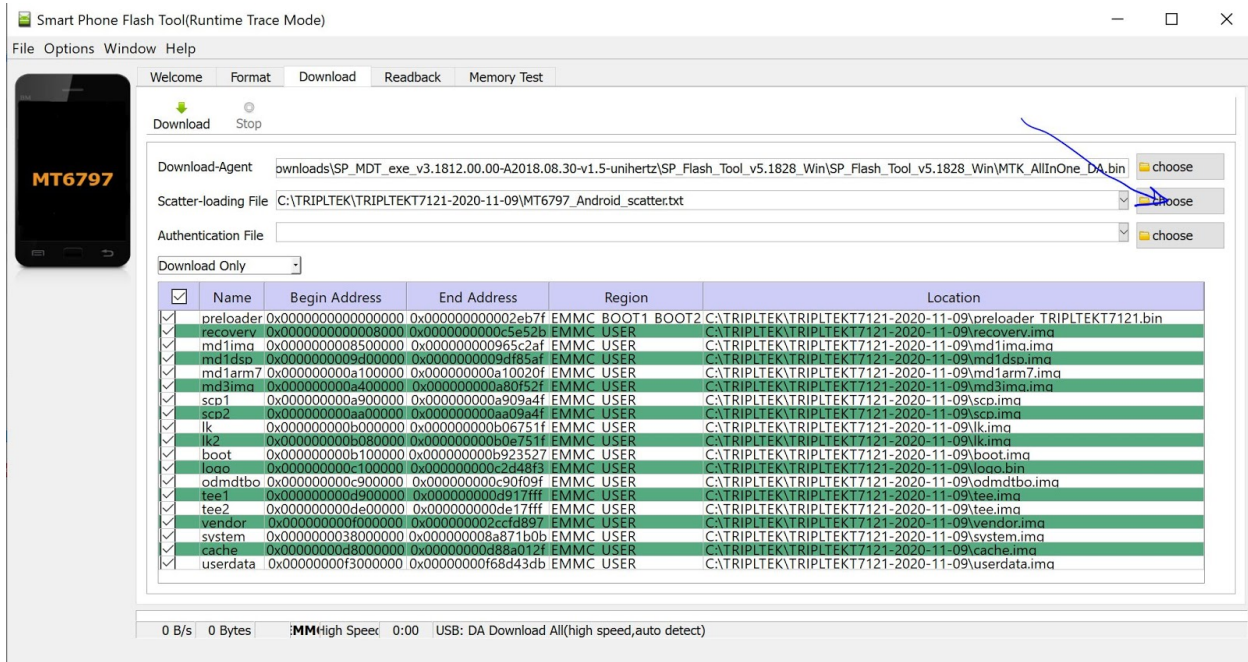
 Download and save to your TRIPLTEK folder, unzip this file.
20210108_9.0_GMS.rar
Open your SP_Flash_Tool_v5.1924_Win folder and run flash_tool.exe Click on choose on the 2nd line from the top, Scatter-loading File. Point this to the unzipped firmware folder and pick MT6797_Android_scatter.txt Leave the 3rd line "Authentication File" blank with no changes.

Under the Welcome tab, click on Download. Now connect your **TRIPLTEK Tablet turned OFF HOLDING THE VOLUME UP KEY** to the Windows computer. **DO NOT TURN IT ON**. The program will find your tablet and transfer files to it. Once the program starts the update you can release the Volume UP key. Once it finishes you will see OK on the screen. You can now close this program. Disconnect your TRIPLTEK tablet and power it on.

Be patient. This will take longer than normal to start up. Once you see the message, "select Launcher 3", check the box for always and click yes. Your tablet will now start up normally.

After completing the above steps, you will get messages about the Google Play Store. Ignore these for now. Connect the TRIPLTEK tablet to WiFi. You will need to register your tablet to be Google Play Protected Certified.

How to register your device to be Google Play Protected Certificated:

1. Be sure your device is connected to WIFI with access to the internet.
2.On the device, go to the "Device ID APP" and copy the number under Google Service Framework (GSF).
3. Using Google Chrome on your computer, go to https://www.google.com/android/uncertified You will need to sign in to your Google account.
4. Paste or enter the # from step 2 exactly as shown. Press-Register.
5. Restart your device and your device will be Google Play Protected.
6. Now you can access the Google Play Store and sign in. If you receive the same message about being uncertified, just exit and launch the Google Play store until you are able to login in to your Google account. You may need to restart your tablet.